

Guest Experience Champion – Be the Voice of Amazing Deals!

Are you a people person who loves helping others? Do you enjoy finding the best deals and sharing them? If yes, then we've got the perfect role for you!

At **Deals.mu**, part of **ABZ Group**, we bring the best local deals on hotels, activities, spas, dining, and more to Mauritians and residents. And now, we're looking for a **Customer Service Officer** to be the friendly face (and voice) that helps customers get the best experiences!

Why You'll Love This Role!

- ✓ **Great Pay & Bonuses** – We reward top performance with a **high salary + exciting bonuses!**
 - ✓ **Work in a Fun & Supportive Team** – Join a modern, dynamic workplace where teamwork and positivity thrive.
 - ✓ **Learn & Grow** – Get on-the-job training, mentorship, and a real chance to build your career.
 - ✓ **Exclusive Discounts** – Enjoy special deals on all our platforms, because you deserve great experiences too!
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What You'll Do:

- 🎯 **Be the Go-To Person** – You'll be the first point of contact for customers via phone, email, and even walk-ins.
 - 🎯 **Help Customers Find the Best Deals** – Recommend and book the perfect packages for their needs.
 - 🎯 **Handle Reservations & Inquiries** – Assist clients with bookings, cancellations, and special requests.
 - 🎯 **Stay Organized** – Keep the reservation system updated and running smoothly.
 - 🎯 **Work with an Amazing Team** – Collaborate with different departments to ensure customers have the best experience.
 - 🎯 **Keep Learning** – Stay informed about the latest deals and local attractions to give expert recommendations.
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Who We're Looking For:

- 🎓 **Education:** SC/HSC, Diploma, or Degree in Tourism, Hospitality, or a related field.
- 💼 **Experience:** Sales, public relations, hospitality, or travel industry experience is a big plus.
- 🗣️ **Communication Skills:** You're fluent in **English and French** and love engaging with

people.



Great Time Management: You can juggle multiple tasks and stay organized.



Outgoing & Customer-Focused: You love talking to people and solving problems with a smile.



Adaptable & Fast-Paced: You thrive in a dynamic, high-energy environment.

Ready to Join Us?

If this sounds like your kind of job, **we'd love to hear from you!** 🎉



Send your application to **hr@abzgroup.info**



Apply directly on our [career page](#)

Come be part of a team that's all about **great experiences, amazing deals, and happy customers!** 🚀