### **Guest Experience Champion – Be the Voice of Amazing Deals!**

Are you a people person who loves helping others? Do you enjoy finding the best deals and sharing them? If yes, then we've got the perfect role for you!

At **Deals.mu**, part of **ABZ Group**, we bring the best local deals on hotels, activities, spas, dining, and more to Mauritians and residents. And now, we're looking for a **Customer Service Officer** to be the friendly face (and voice) that helps customers get the best experiences!

# Why You'll Love This Role!

- ✓ Great Pay & Bonuses We reward top performance with a high salary + exciting bonuses!
- Work in a Fun & Supportive Team Join a modern, dynamic workplace where teamwork and positivity thrive.
- Learn & Grow Get on-the-job training, mentorship, and a real chance to build your career.
- ✓ Exclusive Discounts Enjoy special deals on all our platforms, because you deserve great experiences too!

#### What You'll Do:

- **©** Be the Go-To Person You'll be the first point of contact for customers via phone, email, and even walk-ins.
- **leading** Help Customers Find the Best Deals Recommend and book the perfect packages for their needs.
- **Handle Reservations & Inquiries** Assist clients with bookings, cancellations, and special requests.
- **Stay Organized** Keep the reservation system updated and running smoothly.
- **Work with an Amazing Team** Collaborate with different departments to ensure customers have the best experience.
- **© Keep Learning** Stay informed about the latest deals and local attractions to give expert recommendations.

# Who We're Looking For:

- **DESCRIP** Education: SC/HSC, Diploma, or Degree in Tourism, Hospitality, or a related field.
- **Experience:** Sales, public relations, hospitality, or travel industry experience is a big plus.
- Communication Skills: You're fluent in English and French and love engaging with

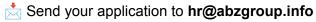
people.

- **The State of State o**
- © Outgoing & Customer-Focused: You love talking to people and solving problems with a smile.

→ Adaptable & Fast-Paced: You thrive in a dynamic, high-energy environment.

# Ready to Join Us?

If this sounds like your kind of job, we'd love to hear from you! 🎉



Apply directly on our <u>career page</u>

Come be part of a team that's all about **great experiences**, **amazing deals**, **and happy customers!**